

## SalesLogix System Requirements and Compatibility Checklist

Hardware and software requirements for SalesLogix v5.2, v6.0, v6.1 and v6.2

The hardware requirements for SalesLogix are to be used as a guideline only. Hardware requirements depend on the number of users, activity, size of database, number of records, Operating System, and RDBMS.

The software requirements show all qualified and supported software for use with SalesLogix.

Recommendations are in **BOLD**

✓ indicates **Qualified**


 indicates **not applicable**

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



















**Web Host Server**

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









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SalesLogix Windows Client Requirements				
Hardware	v5.2	v6.0	v6.1	v6.2
Minimum memory required / Recommended memory (in MB)	64 / <b>192+</b>	96 / <b>192+</b>	96 / <b>192+</b>	96 / <b>256+</b>
Minimum processor required / Recommended processor (in MHz)	300 / <b>800+</b>	300 / <b>800+</b>	300 / <b>800+</b>	300 / <b>800+</b>
Free disk space for application files (in MB)	100+	150+	150+	150+
<b>Remote Client</b> requires 56K modem for synchronization; <b>DSL, Broadband, or network connection recommended</b>	✓	✓	✓	✓
<b>Remote Client</b> requires minimum additional 250+ MB free disk space for database and sync files <i>(depends on subscription rules and account ownership which increase size of database)</i>	✓	✓	✓	✓
Operating System	v5.2	v6.0	v6.1	v6.2
Microsoft Windows XP Professional SP2			SP2	✓
Microsoft Windows XP Professional SP1	SP5	✓	✓	✓
Microsoft Windows 2000 Professional (SP3 Recommended)	✓	✓	✓	✓
Microsoft Windows NT 4.0 Professional (SP6 Required)	✓	✓	✓	
Microsoft Windows 98SE	✓			
Microsoft Windows ME, Microsoft Windows XP Home <i>Not qualified as these are intended for home, not corporate use.</i>				
MDAC 2.6 (included)	✓	✓	✓	
MDAC 2.8			SP2	✓
Citrix MetaFrame 1.8			✓	✓
Citrix MetaFrame XP			✓	✓
Citrix Presentation Server Feature Release 4				SP3
Local Database (for Remote Client only)	v5.2	v6.0	v6.1	v6.2

MSDE 2000 (SP3 or greater, SP3 included)	✓	✓	✓	✓
Microsoft SQL Server 2000 Personal Edition <i>SP3 or greater required</i>	✓	✓	✓	✓
Microsoft SQL Server 2000 <i>SP3 or greater required</i>	✓	✓	✓	✓
Microsoft SQL Server 7.0 <i>SP3 or greater required</i>	✓	✓	✓	✓
Microsoft SQL Express				SP3
Interbase 5.6	✓			
<b>Word Processor (for Mail Merge features)</b>	<b>v5.2</b>	<b>v6.0</b>	<b>v6.1</b>	<b>v6.2</b>
Microsoft Word 2003			SP2	✓
Microsoft Word XP	SP5	✓	✓	✓
Microsoft Word 2000 (SR1-a or greater)	✓	✓	✓	✓
Microsoft Word 97 (not recommended)	✓			
SalesLogix Word Processor	✓			
<b>Email</b>	<b>v5.2</b>	<b>v6.0</b>	<b>v6.1</b>	<b>v6.2</b>
Microsoft Outlook 2003 <i>Workgroup or Corporate mode, not Internet-only mode Word is not recommended as e-mail editor with Outlook</i>			SP2	✓
Microsoft Outlook XP <i>Workgroup or Corporate mode, not Internet-only mode</i>	SP5	✓	✓	✓
Microsoft Outlook 2000 <i>(SR-1a or higher required) Workgroup or Corporate mode, not Internet-only mode Word is not recommended as e-mail editor with Outlook</i>	✓	✓	✓	✓
Microsoft Outlook 98 (Not recommended)	✓			
Microsoft Outlook 97 (Not recommended)	✓			
SalesLogix Mail Client (included) <i>SalesLogix Mail Client supports Internet mail, Lotus Notes R5 in "Office Mode", and GroupWise 5.5 and 6.0</i>	✓	✓	✓	✓
<b>Reporting</b>	<b>v5.2</b>	<b>v6.0</b>	<b>v6.1</b>	<b>v6.2</b>
Crystal Reports Professional	8.0	8.5	8.5	8.5
SalesLogix Report Writer	✓			
IQ Report Writer <i>(Only supported for qualified customers on v5.2)</i>	✓			
<b>Fax</b>	<b>v5.2</b>	<b>v6.0</b>	<b>v6.1</b>	<b>v6.2</b>
Microsoft Fax Service				✓
WinFax 8.02, 8.03, 9.0, and 9.0.2 with local modem	✓			
WinFax Server 5.0	✓			
<b>Browser</b>	<b>v5.2</b>	<b>v6.0</b>	<b>v6.1</b>	<b>v6.2</b>
Microsoft Internet Explorer 6.0	SP5	✓	✓	✓
Microsoft Internet Explorer 5.5	✓	✓	✓	✓

Microsoft Internet Explorer 5.01	✓			
<b>Sync to Personal Information Managers using Intellisync for SalesLogix (Included)</b>	<b>v5.2</b>	<b>v6.0</b>	<b>v6.1</b>	<b>v6.2</b>
Microsoft Outlook 2000 <i>(SR-1a or higher required)</i>	✓	✓	✓	✓
Microsoft Outlook XP	SP5	✓	✓	✓
Microsoft Outlook 2003 <i>(SR-1a or higher required)</i>			SP2	✓
Lotus Notes R5 in "Office Mode"	✓	✓	✓	✓
Lotus Notes 4.6 in "Office Mode"	✓	✓	✓	✓
Novell GroupWise 5.5 <i>(Export from SalesLogix to GroupWise Only)</i>	✓	✓	✓	✓
<b>Sync to Handheld Devices</b>	<b>v5.2</b>	<b>v6.0</b>	<b>v6.1</b>	<b>v6.2</b>
Once you have synchronized from SalesLogix to any of the PIMs above, you can now sync to any device supported by those PIMs including Palm OS, RIM Blackberry, Pocket PC, and other compatible devices. For example, you can synchronize between SalesLogix and Outlook and between Outlook and Palm (SLX <--> Outlook <--> Palm). Contact your PIM or device manufacturer for the appropriate sync software.  Using Intellisync for SalesLogix and the retail version of Puma Intellisync (not included), you may synchronize directly to the following devices:  <ul style="list-style-type: none"> <li>• Palm Powered Handheld Synchronization</li> <li>• Pocket PC Synchronization</li> </ul>	✓	✓	✓	✓
SalesLogix Administrative Workstation Requirements				
<b>Hardware</b>	<b>v5.2</b>	<b>v6.0</b>	<b>v6.1</b>	<b>v6.2</b>
Minimum memory required / Recommended memory (in MB)	128 / <b>192+</b>	128 / <b>256+</b>	128 / <b>256+</b>	128 / <b>256+</b>
Recommended memory for Architect Customization and Development (in MB)	192+	256+	384+	384+
Minimum processor required / Recommended processor (in MHz)	300 / <b>800+</b>	300 / <b>800+</b>	300 / <b>800+</b>	300 / <b>800+</b>
Free disk space for application files (in MB)	250+	500+	500+	500+
<b>Operating System</b>	<b>v5.2</b>	<b>v6.0</b>	<b>v6.1</b>	<b>v6.2</b>
Microsoft Windows XP Professional (SP1 Recommended)	SP5	✓	✓	✓
Microsoft Windows 2000 Professional (SP3 or greater REQUIRED)	✓	✓	✓	✓
Microsoft Windows NT 4.0 Professional (SP6a REQUIRED)	✓	✓	✓	
MDAC 2.6 (included)	✓	✓	✓	
MDAC 2.8 (included)			SP2	✓
<b>Word Processor (for Mail Merge template management)</b>	<b>v5.2</b>	<b>v6.0</b>	<b>v6.1</b>	<b>v6.2</b>
Microsoft Word 2003			SP2	✓
Microsoft Word XP	SP5	✓	✓	✓
Microsoft Word 2000 (SR-1a or higher required)	✓	✓	✓	✓
<b>Reporting</b>	<b>v5.2</b>	<b>v6.0</b>	<b>v6.1</b>	<b>v6.2</b>
Crystal Reports Professional	8.0	8.5	8.5	8.5
<b>Browser</b>	<b>v5.2</b>	<b>v6.0</b>	<b>v6.1</b>	<b>v6.2</b>
Microsoft Internet Explorer 6.0	SP5	✓	✓	✓
Microsoft Internet Explorer 5.5	✓	✓	✓	✓
Microsoft Internet Explorer 5.01	✓			
SalesLogix Host Database Server Requirements				
<b>Hardware</b>	<b>v5.2</b>	<b>v6.0</b>	<b>v6.1</b>	<b>v6.2</b>

Minimum memory required / Recommended memory (in MB)	192 / 512+	256 / 512+	256 / 512+	256 / 512+
Minimum processor required / Recommended processor (in MHz)	350 / 800+	450 / 800+	450 / 800+	450 / 800+
Free disk space for application files (in MB)	2000+	2000+	2000+	2000+
Dedicated high-speed network connection to the SalesLogix Server if installed on separate machine	n/a	✓	✓	✓
<b>Operating System</b>	<b>v5.2</b>	<b>v6.0</b>	<b>v6.1</b>	<b>v6.2</b>
Microsoft Windows 2000 Server <i>(Service Pack 3 or higher required)</i>	✓	✓	✓	✓
Microsoft Windows 2003 Server			SP2	✓
Microsoft Windows NT 4.0 Server <i>(Service Pack 6a required)</i>	✓	✓	✓	
MDAC 2.6 (included)	✓	✓	✓	
MDAC 2.8 (included)			SP2	✓
<b>Relational Database Management System (RDBMS)</b>	<b>v5.2</b>	<b>v6.0</b>	<b>v6.1</b>	<b>v6.2</b>
Microsoft SQL Server 2000 <i>(Service Pack 1 or higher required)</i>	✓	✓	✓	✓
Microsoft SQL Server 7.0 <i>(Service Pack 3 or higher required)</i>	✓	✓	✓	✓
Microsoft SQL Server 2005				SP3
Interbase 5.6	✓			
Oracle 10g				SP1
Oracle 9i (9.2.0.2) <i>(with ISO 8859-1 character set)</i>			✓	✓
Oracle 8i (8.1.7.4) * <i>(with ISO 8859-1 character set)</i>	✓		✓	✓
* <b>NOTE:</b> Not supported with SalesLogix v6.2.3 and higher.				
Oracle 7 <i>(with ISO 8859-1 character set)</i>	✓			
<b>Compatible E-Mail Servers</b>	<b>v5.2</b>	<b>v6.0</b>	<b>v6.1</b>	<b>v6.2</b>
Please note: We do not qualify specific versions of e-mail servers as no SalesLogix functionality requires specific versions for compatibility. In general, current Internet-compatible e-mail servers will function with SalesLogix.				
Microsoft Exchange Server	✓	✓	✓	✓
Lotus Notes in "Office Mode"	✓	✓	✓	✓
GroupWise	✓	✓	✓	✓
POP3/SMTP	✓	✓	✓	✓
IMAP/SMTP	✓	✓	✓	✓
SalesLogix Server (Application Server) Requirements <i>(May reside on same hardware as Synchronization Server depending on size of database and number of remotes)</i>				
<b>Hardware</b>	<b>v5.2</b>	<b>v6.0</b>	<b>v6.1</b>	<b>v6.2</b>
Minimum memory required / Recommended memory (in MB)	n/a	256 / 512+	256 / 512+	256 / 512+
Minimum processor required / Recommended processor (in MHz)	n/a	450 / 800+	450 / 800+	450 / 800+
Free disk space for application files (in MB)	n/a	2000+	2000+	2000+
Dedicated high-speed network connection to the SalesLogix Server if installed on				

separate machine	n/a	✓	✓	✓
<b>Operating System</b>	<b>v5.2</b>	<b>v6.0</b>	<b>v6.1</b>	<b>v6.2</b>
Microsoft Windows 2000 Server <i>(Service Pack 3 or higher required)</i>	n/a	✓	✓	✓
Microsoft Windows 2000 Advanced Server <i>(Service Pack 3 or higher required)</i>	n/a	✓	✓	✓
Microsoft Windows 2003 Server	n/a		SP2	✓
Microsoft Windows NT 4.0 Server <i>(Service Pack 6a required)</i>	n/a	✓	✓	
MDAC 2.6 (included)	n/a	✓	✓	
MDAC 2.8 (included)	n/a		SP2	✓
<b>SalesLogix Synchronization Server Requirements</b>				
<b>Hardware</b>	<b>v5.2</b>	<b>v6.0</b>	<b>v6.1</b>	<b>v6.2</b>
Minimum memory required / Recommended memory (in MB)	256 / 512+	256 / 512+	256 / 512+	256 / 512+
Minimum processor required / Recommended processor (in MHz)	450 / 800+	450 / 800+	450 / 800+	450 / 800+
Free disk space for application files (in MB)	2000+	2000+	2000+	2000+
Dedicated high-speed network connection to the SalesLogix Server if installed on separate machine	n/a	✓	✓	✓
<b>Operating System</b>	<b>v5.2</b>	<b>v6.0</b>	<b>v6.1</b>	<b>v6.2</b>
Microsoft Windows 2000 Server <i>(Service Pack 3 or higher required)</i>	✓	✓	✓	✓
Microsoft Windows 2000 Advanced Server <i>(Service Pack 3 or higher required)</i>	✓	✓	✓	✓
Microsoft Windows 2003 Server			SP2	✓
Microsoft Windows NT 4.0 Server <i>(Service Pack 6a required)</i>	✓	✓	✓	
MDAC 2.6 (included)	✓	✓	✓	
MDAC 2.8 (included)			SP2	✓
<b>SalesLogix Remote Office Server Requirements</b>				
<b>Hardware</b>	<b>v5.2</b>	<b>v6.0</b>	<b>v6.1</b>	<b>v6.2</b>
Minimum memory required / Recommended memory (in MB)	192 / 512+	256 / 512+	256 / 512+	256 / 512+
Minimum processor required / Recommended processor (in MHz)	350 / 800+	450 / 800+	450 / 800+	450 / 800+
Free disk space for application files (in MB)	2000+	2000+	2000+	2000+
Dedicated high-speed network connection to the SalesLogix Server if installed on separate machine	n/a	✓	✓	✓
<b>Operating System</b>	<b>v5.2</b>	<b>v6.0</b>	<b>v6.1</b>	<b>v6.2</b>
Microsoft Windows 2000 Server <i>(Service Pack 3 or higher required)</i>	✓	✓	✓	✓
Microsoft Windows 2000 Advanced Server <i>(Service Pack 3 or higher required)</i>	✓	✓	✓	✓
Microsoft Windows 2003 Server			SP2	✓
Microsoft Windows NT 4.0 Server <i>(Service Pack 6a required)</i>	✓	✓	✓	

MDAC 2.6 (included)	✓	✓	✓	
MDAC 2.8 (included)			SP2	✓
<b>Relational Database Management System (RDBMS)</b>	<b>v5.2</b>	<b>v6.0</b>	<b>v6.1</b>	<b>v6.2</b>
Microsoft SQL Server 2000 <i>(Service Pack 1 or higher required)</i>	✓	✓	✓	✓
Microsoft SQL Server 7.0 <i>(Service Pack 3 or higher required)</i>	✓	✓	✓	✓
Interbase 5.6	✓			
Oracle 10g				SP1
Oracle 9i (9.2.0.2) <i>(with ISO 8859-1 character set)</i>			✓	✓
Oracle 8i (8.1.7.4) * <i>(with ISO 8859-1 character set)</i> * <b>NOTE:</b> Not supported with SalesLogix v6.2.3 and higher.	✓		✓	✓
Oracle 7 <i>(with ISO 8859-1 character set)</i>	✓			
SalesLogix Web Host Server Requirements				
<b>Hardware</b>	<b>v5.2</b>	<b>v6.0</b>	<b>v6.1</b>	<b>v6.2</b>
Minimum memory required / Recommended memory (in MB)	192 / <b>512+</b>	192 / <b>512+</b>	192 / <b>512+</b>	192 / <b>512+</b>
Minimum processor required / Recommended processor (in MHz)	350 / <b>800+</b>	450 / <b>800+</b>	450 / <b>800+</b>	450 / <b>800+</b>
Free disk space for application files and Web pages (in MB)	250+	250+	250+	250+
<b>Operating System</b>	<b>v5.2</b>	<b>v6.0</b>	<b>v6.1</b>	<b>v6.2</b>
Microsoft Windows 2000 Server with IIS 5.0 <i>(Service Pack 3 or higher required)</i>	✓	✓	✓	✓
Microsoft Windows 2000 Advanced Server with IIS 5.0 <i>(Service Pack 3 or higher required)</i>	✓	✓	✓	✓
Microsoft Windows 2003 Server with IIS 6.0			SP2	✓
Microsoft Windows NT 4.0 Server with IIS 4.0 <i>(Service Pack 6a required)</i>	✓	✓	✓	
MDAC 2.6 (included)	✓	✓	✓	
MDAC 2.8 (included)			SP2	✓
Microsoft Windows XP Professional with IIS or Personal Web Server				
Microsoft Windows 2000 Professional with IIS or Personal Web Server				
Microsoft Windows NT 4.0 Workstation with Personal Web Server				
SalesLogix Web Reporting Server Requirements				
<b>Hardware</b>	<b>v5.2</b>	<b>v6.0</b>	<b>v6.1</b>	<b>v6.2</b>
Minimum memory required / Recommended memory (in MB)	192 / <b>512+</b>	192 / <b>512+</b>	192 / <b>512+</b>	192 / <b>512+</b>
Minimum processor required / Recommended processor (in MHz)	350 / <b>800+</b>	450 / <b>800+</b>	450 / <b>800+</b>	450 / <b>800+</b>
Free disk space for application files and Web pages (in MB)	250+	250+	250+	250+
<b>Operating System</b>	<b>v5.2</b>	<b>v6.0</b>	<b>v6.1</b>	<b>v6.2</b>

Microsoft Windows 2000 Server with IIS 5.0 <i>(Service Pack 3 or higher required)</i>	✓	✓	✓	✓			
Microsoft Windows 2000 Advanced Server with IIS 5.0 <i>(Service Pack 3 or higher required)</i>	✓	✓	✓	✓			
Microsoft Windows 2003 Server with IIS 6.0							
Microsoft Windows NT 4.0 Server with IIS 4.0 <i>(Service Pack 6a required)</i>	✓	✓	✓				
MDAC 2.6 (included)	✓	✓	✓				
MDAC 2.8 (included)			SP2	✓			
<b>Reporting</b>	v5.2	v6.0	v6.1	v6.2			
Crystal Enterprise 8 Standard <i>(5 concurrent client access licenses included)</i>		✓	✓	✓			
SalesLogix Web Client Requirements							
<b>Browser</b>	v5.2	v6.0	v6.1	v6.2			
Microsoft Internet Explorer 6.0	SP5	✓	✓	✓			
Microsoft Internet Explorer 5.5	✓	✓	✓	✓			
Microsoft Internet Explorer 5.01	✓						
<b>Internet Connection</b>	v5.2	v6.0	v6.1	v6.2			
Requires 56K modem Internet connection <b>DSL, Broadband, or network connection recommended</b>	✓	✓	✓	✓			
<b>Word Processor (for Mail Merge features)</b>	v5.2	v6.0	v6.1	v6.2			
Microsoft Word 2003			SP2	✓			
Microsoft Word XP	SP5	✓	✓	✓			
Microsoft Word 2000 <i>(SR-1a or higher required)</i>	✓	✓	✓	✓			
<b>E-Mail (for Outlook integration features)</b>	v5.2	v6.0	v6.1	v6.2			
Microsoft Outlook 2003 <i>Workgroup or Corporate mode, not Internet-only mode</i>			SP2	✓			
Microsoft Outlook XP <i>Workgroup or Corporate mode, not Internet-only mode</i>	SP5	✓	✓	✓			
Microsoft Outlook 2000 <i>Workgroup or Corporate mode, not Internet-only mode</i>	✓	✓	✓	✓			
SalesLogix Wireless Requirements							
<b>Qualified Web Phones and Service Providers</b>	v5.2	v6.0	v6.1	v6.2			
SalesLogix for Web Phones includes HDML and WML templates for US and international customers. The templates have been qualified with the Openwave browser and platform.  Openwave-compatible phones are listed at: <a href="http://upmkt.openwave.com/dev_phones/phones.cfm">http://upmkt.openwave.com/dev_phones/phones.cfm</a> Openwave-compatible carriers are listed at: <a href="http://upmkt.openwave.com/dev_carriers/carriers.cfm">http://upmkt.openwave.com/dev_carriers/carriers.cfm</a>  NOTE: Additional carriers and phones may be compatible and may be qualified in the future.	✓	✓	✓	✓			
<b>SalesLogix Qualified Regional Settings and Languages</b>							
<i>Language Packs are downloadable from SupportOnline or available from regional Business Partners. Specific version requirements are included in the Language Packs.</i>							
<b>Language Translation</b>	<b>Regional Settings</b>						
	<b>English (U.S.)</b>	<b>English (U.K.)</b>	<b>English (Australia)</b>	<b>French (France)</b>	<b>German (Germany)</b>	<b>Spanish (Spain)</b>	<b>Italian (Italy)</b>
<b>English</b>	✓	✓	✓	✓	✓	✓	✓
<b>French</b>				v5.2, v6.1.1a+			
<b>German</b>					v5.2,		

					v6.1.1a+		
<b>Spanish</b>						v5.2, v6.1.1a+	
<b>Italian</b>							v5.2, v6.1.1a+
<b>About Qualified Environments</b>							
Please note that this list offers general guidelines about qualified environments. A "qualified" environment is one in which SalesLogix has been tested. When new releases to operating systems (OS), database management systems (DBMS), and etc. are made available, the product team makes every attempt to certify new SalesLogix releases with new operating system service packs, etc. However, in order to keep the checklist readable, we can not list every single service pack for every OS or DBMS. Instead, a general phrase such as "Operating System 'x' Service Pack 'x' or higher is supported" is used.							
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